



**Louise Mallette,
Senior Associate**

"Louise Mallette has coached me through the peaks and valleys of my fast-changing corporate landscape and the occasional, inevitable crises. She was genuinely committed to supporting me, always helping frame problems, providing context, offering valuable perspectives and proposing elegant, effective approaches.

Her solid experience in diverse environments, non-judgmental approach and superior resourcefulness provides the basis for mature, sophisticated analysis, and skillful "onion-peeling" to get to the core of the matter. Positive, encouraging and consistent, she succeeds at bringing together the professional and personal realms to integrate the whole person, using a broad variety of tools, from well-established personality tests, useful reference books, articles and probing exercises all the way to rich storytelling and the artful use of metaphors. I found the sessions exciting, fun and highly thought-provoking.

Louise has exceptional human qualities. She is a warm, kind, compassionate person with outstanding listening and questioning abilities who cares deeply about her clients. She is upbeat, humorous and puts you utterly at ease. In summary, she is truly a pleasure to work with. I recommend her whole heartedly!"

- Executive, life sciences firm

Louise Mallette

Louise has been an internal and external coach and consultant for more than 25 years working with technology, healthcare, bio-science, financial services, manufacturing, higher education, and non-profit organizations. Known for her ability to help individuals and organizations plan and implement change through creative design, facilitation, and training, she catalyzes leadership, team, and organizational development so that people can work cooperatively and play their "A games."

As the Senior Vice President of Human Resources for Pioneer Investment Management, she focused on global post-acquisition transition and integration. As a Vice President of Human Resources with JP Morgan Chase, she helped integrate a mutual funds operations subsidiary into Chase's global custody business. At a division of Hewlett-Packard, she managed human resources operations, and at 3Com Corporation, Honeywell Information Systems, and Wang Laboratories, she was a business partner for research and development, finance, manufacturing, and sales organizations. Earlier in her career, Louise completed the Employee Relations Training Program at General Electric, built and ran a career planning program for Skidmore College, and worked for the City of Boston in labor relations.

Louise is currently on the Skidmore College Alumni Association Board of Directors chairing the career and professional development committee and serves on the Girl Scouts of Eastern Massachusetts Board Nominating and Development Committee. For several years, she was on the Board of Directors of the Human Resources Leadership Forum (HRLF) as the co-chair of the marketing committee. Prior to that, she was a board member for the Boston Human Resources Association (BHRA) as well as the Boston chapter of the International Association of Corporate and Professional Recruitment (IACPR), supporting programs and strategic planning. She is a member of HRLF, the Boston Facilitators' Roundtable, and the International Coaching Federation.

She is certified in the Myers-Briggs Type Indicator (MBTI), the Hay Group Emotional and Social Competency Inventory (ESCI), and regularly utilizes the Thomas-Kilmann Conflict Mode, Explanatory Styles, and the Kouzes Posner Leadership Practices Inventory assessment instruments. Louise has a B.A. in Government and English from Skidmore College and is a Certified Coach from the Hudson Institute of Santa Barbara.

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