



Claudette Rowley, Senior Associate

Through our executive coaching sessions, Claudette Rowley allowed me to envision alternate pathways in complex negotiations and offered me an organized methodology for achieving greater success in my career and personal life. Long after we ended our sessions, I still revisit her advice and use the tools she shared. This was a wise investment!"

*-Jennifer Seppa
Seppa Business Solutions*

Claudette Rowley, MSW, CPCC

Claudette Rowley is a change management consultant, cultural designer, and executive coach. Claudette is passionate about helping leaders and organizations resolve complex organizational problems in ways that honor the intelligence of their cultural system and the brilliance of their people. She helps organizations create cultures that pro-actively adapt to change in ways that decrease stress, inspire learning, and promote organizational health.

For the almost 20 years, Claudette has consulted, trained and coached executive leaders and teams at Fortune 500 companies, small businesses, higher education, and start-ups to create a pro-active and innovative workplace culture that delivers outstanding results throughout all areas of an organization.


Claudette's background includes experience working with technology companies such as Medtronic, Cell Signaling Technology, and Reveal Imaging, educational institutions such as Boston University School of Law and MIT, as well as non-profit organizations, and small businesses. In addition, Claudette leads systemic cultural transformations and coaches individuals and teams to manage conflict and communicate strategically in a wide range of complex situations such as systemic conflict, business partner and co-leader disputes, and disruptions resulting from rapid organizational or cultural changes. Since 1993, she has designed organizational programs that solve complex problems, receive high reviews, and create buy-in and engagement.

She is also an experienced practitioner in the Five Dysfunctions of Team methodology, Myers-Briggs Type Indicator, the Synergist Quiz and Thomas Kilmann Conflict Mode Instrument and a certified coach through the Coaches Training Institute. She is a certified partner for the CultureTalk Survey and holds a master's degree from the University of Michigan.

Claudette is the creator of the Cultural Brilliance System™ and hosts a globally syndicated radio show. Claudette also teaches a course on culture and communication at Northeastern University and is the author of an upcoming book on organizational culture, which will be published in April 2019. She lives in the Greater Boston area with her family.

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